

Anthem Blue Cross Find a Provider Tool

Producers' Health Benefits Plan

Finding a Primary Care Physician in your HMO

Step 1: Go to: <https://www.anthem.com/ca/health-insurance/providerreimagine-directory/searchcriteria?brand=ABC>

* Do not log in under your username SEARCH AS GUEST

Find a Doctor [Encontrar un doctor](#) [查询医生](#)

To find a doctor or hospital, first tell us about yourself and we'll help you

How do you get insurance?

Step 2: Under “How Do I get my Insurance?” select “Through my employer”

What state do you want to search in?

Step 3: Under “What State do you want to search?” select “California”

What type of care are you searching for?

Step 4: Under “What type of care are you searching for?” select “Medical”

i Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.

Select a plan/network

Step 5: Under “Select a plan/network” select “Blue Cross HMO (CACare)-Large Group”

Step 6: Click “Continue”

The screenshot shows a web form titled "Find a Doctor" with the following sections:

- Plan/Network:** "Blue Cross HMO (CACare) - Large Group" with a "change plan" link.
- I'm looking for a:** A dropdown menu set to "Doctor/Medical Professional".
- Whose name is: (optional)**: An input field labeled "Enter name".
- Who specializes in:** A dropdown menu set to "Family/General Practice, Internal Med".
- Located near:** An input field labeled "Enter location".
- Within a distance of:** A dropdown menu set to "20 miles".
- Who is: (optional)**: Two checkboxes, both checked:
 - Accepting New Patients
 - Able to serve as Primary Care Physician (PCP)
- Search:** A blue button at the bottom left.

Arrows from the text on the right point to these specific elements: "Doctor/Medical Professional", "Enter name", "Family/General Practice, Internal Med", "20 miles", "Accepting New Patients", "Able to serve as PCP", and the "Search" button.

Step 7: Under “I’m looking for a” select “Doctor/Medical Professional”

Step 8: You may search for a specific doctor by name to see if they are covered in the HMO

Step 9: Under “Who specializes in” select from “Family/General Practice, Inter Med” or “Pediatrician” for your Primary Care Physician (PCP). Make sure you chose a Primary Medical Group/PCP for each of your dependents. EG, You may chose a “Family/General Practice, Internal Med” for yourself and a “Pediatrician” for a child.

Step 10: Under “Located near” enter your zip code.

Step 11: Make sure to check “Accepting New Patients” and “Able to serve as PCP”

Step 12: Click “Search”

Step 13: Click on your selected Care Provider.

Step 14: Choose the PCP Affiliated Medical Group to manage your care. If more then one are listed, choose the one that best meets your needs, including location.

Step 15: Find the PCP ID/ENROLLMENT ID (PAPER/ONLINE) NUMBER located under "MEDICAL GROUP" in the middle "AFFILIATION" column. The code is either a 3 or 6 digit code.

Step 16: Use the PCP ID/ ENROLLMENT ID (PAPER/ONLINE) on the Enrollment Form.

***Please note that you may change your PCP/ Primary Medical Group on the 1st of any, or every**

Important to Remember for HMO:

- HMO care is managed by the medical group you choose.
- Make sure the doctor you choose has a contract with the medical group you select.
- If you are trying to coordinate to have the opportunity to utilize a specific hospital, make sure that both the doctor and medical group have contracts with that hospital. However, it is up to the medical group as to which hospitals they utilize regardless of contracts.

IF YOU HAVE ANY QUESTION SELECTING YOUR PCP/PRIMARY MEDICAL GROUP PLEASE CALL 1-800.759.3030