



To All PHBP covered participants

At-Home Covid 19 tests to be covered by Anthem as part of your PHBP coverage

What Happened: On Monday, January 11th, the U.S. Dept. of Health and Human Services announced directives mandating both diagnostic and screening testing will be covered by your group insurance plan and out-of-pocket test expenses will be paid by or reimbursed by Anthem (see "How" below) without any cost-sharing requirements such as deductibles, co-payments or coinsurance, prior authorization, or other medical management requirements. This includes antigen and PCR testing. **Over the counter at-home tests are also covered as types of diagnostic and screening testing.** To be covered, the test must be FDA approved or have FDA emergency use authorization.

When: Over the counter at-home tests purchased on or after January 15, 2022 are eligible for reimbursement and this will continue for the duration of the public health emergency. For California residents, expenses incurred on or after January 1st are eligible pursuant to CA SB 510.

How Many: The limit for reimbursement is 8 tests per member per month, plus an additional 8 tests per covered dependent per month.

How: Anthem is working to set up the infrastructure to provide \$0 out of pocket point of sale retail purchases at pharmacies. It will take some time for the carrier and retailers to update their systems to allow this to happen. In the meantime, your options are to purchase at-home test kits through Anthem's "Sydney Health" app or the Anthem website or you may submit your receipt and a paper claim form for reimbursement.

* **Through the app:** Anthem has ended its partnership with the "Mobile Health Consumer" app and it is recommended that all participants use Anthem's "Sydney Health" app. You can order free at-home COVID-19 tests directly through the Sydney Health app and the tests will be shipped directly to you in 1-2 business days, limited to one test kit (each kit contains two tests) per member (plus dependents) per order. In this app you will also find your digital ID cards, information on your plan, deductible, claims, how to find a doctor, etc. As Anthem is the carrier for PHBP medical, dental and vision, the Sydney Health app is your one-stop clearinghouse of useful information and updates.

* **Order online:** Log in to Anthem.com/CA and click the link to order free at-home test kits on your home page (below your name.) Tests will be shipped directly to you in 1-2 business days, limited to one test kit (each kit contains two tests) per member (plus dependents) per order.

* **Mail a Claim Form:** Covered participants may mail a paper claim form along with the receipt to Anthem and Anthem will reimburse the member. Keep a copy of all submitted claim forms and receipts. With this method you may submit multiple receipts or receipts for the purchase of multiple tests, but you should indicate all dependents, in addition to yourself, for whom the tests were purchased to prove you have not exceeded the monthly maximum. You may indicate "N/A" in fields



requesting diagnostic codes, procedure codes and tax ID. Receipts must be itemized and show the at-home test kit purchased, date, total cost and cost per item.

Questions: Please direct all questions to the member service number on the back of your ID card. Additional information will be posted on Anthem's dedicated COVID-19 site: <https://www.anthem.com/ca/coronavirus/>

This notice is informational only. All rules, procedures, limits, costs and other details are subject to those found on the Anthem.com/CA website.