

24/7 Nurseline: Telephonic access to trained, registered nurses

Call the Toll Free number on the back of your ID Card, or with the Sydney Health App (Featured Programs > Additional Programs>24/7 Nurseline)

- › Provides around the clock, toll-free access to a registered nurse for accurate and important information about any health issue
- › Help you decide where to go for care when your doctor isn't available
- › Help you find providers and specialists in your area
- › **10%** of respondents steered from unnecessary ER visits
- › **2X** the members opted to consult a Healthcare Professional instead

Results

Helps members access the right level of care in the right setting