PILBP Producers' Health Benefits Plan

EMPLOYER 2019

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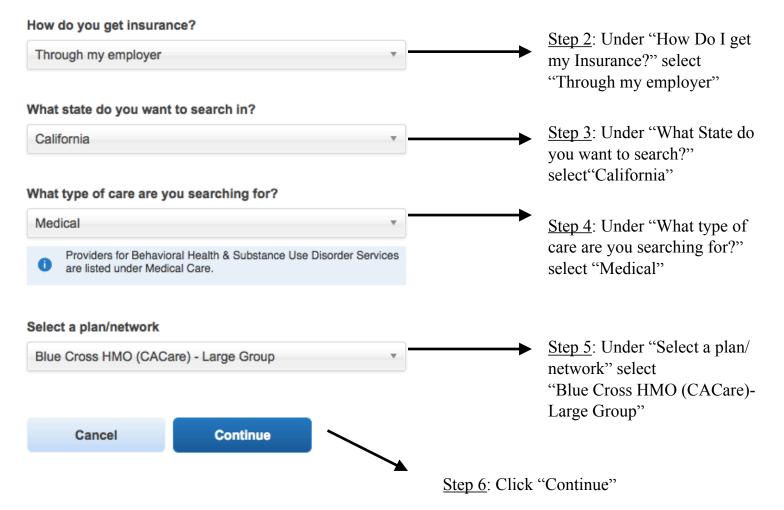
Anthem Blue Cross Find a Provider Tool

Producers' Health Benefits Plan Finding a Primary Care Physician in your HMO

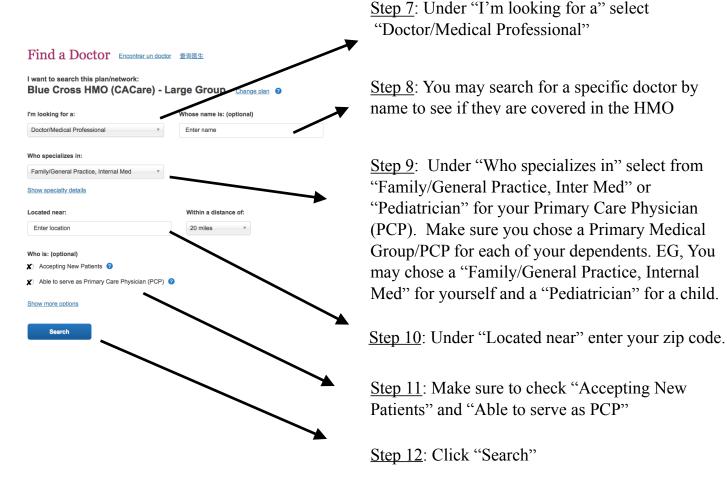
<u>Step 1</u>: Go to: https://www.anthem.com/ca/health-insurance/providerreimagine-directory/searchcriteria?brand=ABC

Find a Doctor Encontrar un doctor 查询医生

To find a doctor or hospital, first tell us about yourself and we'll help you



^{*} Do not log in under your username



Step 13: Click on your selected Care Provider.

<u>Step 14</u>: Choose the PCP Affiliated Medical Group to manage your care. If more then one are listed, choose the one that best meets your needs, including location.

Step 15: Find the PCP ID/ENROLLMENT ID (PAPER/ONLINE) NUMBER located under "MEDICAL GROUP" in the middle "AFFILIATION" column. The code is either a 3 or 6 digit code.

Step 16: Use the PCP ID/ ENROLLMENT ID (PAPER/ONLINE) on the Enrollment Form.

*Please note that you may change your PCP/ Primary Medical Group as often as needed.

Important to Remember for HMO:

- HMO care is managed by the <u>medical group</u> you choose.
- Make sure the doctor you choose has a contract with the <u>medical group</u> you select.
- If you are trying to coordinate to have the opportunity to utilize a specific hospital, make sure that both the doctor and medical group have contracts with that hospital. However, it is up to the medical group as to which hospitals they utilize regardless of contracts.

If enrollment assistance is needed please call 888-831-2238 between the hours of 8am – 8pm PST.

VERY IMPORTANT:

- 1. When you call in, you need to identify yourself as "calling for open enrollment assistance" and provide the representative with your employers name of Producers' Health Benefits Plan.
- 2. You should **not** provide the representative with their current Anthem member ID number if you are enrolled in the PPO plan.

Anthem Blue Cross Find a Provider Tool

Producers' Health Benefits Plan Finding a Doctor in your PPO

-There are two ways to search for a doctor. Members can enter their login information to access their personalized online profile and search for doctors on the network in which they are currently enrolled. Or prospective members or members who want to search for doctors on a network in which they are not currently covered can search as a guest.

Click on the following link to begin your search

https://www.anthem.com/ca/find-doctor

Find a Doctor Encontrar un doctor 查询医生	Note:
To find a doctor or hospital, first tell us about yourself and we'll help you How do you get insurance?	-Select that you receive your insurance
Through my employer *	"Through my employer"
What state do you want to search in? California	-Choose your State residence
What type of care are you searching for?	-Select Medical or Dental
Medical Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.	-Under "Select a plan/network" select "Blue
Select a plan/network	Cross PPO (Prudent Buyer)- Large Group" i
Blue Cross PPO (Prudent Buyer) - Large Group	you live in California and select "National
Cancel	PPO (BlueCard PPO) for anywhere else. If
	searching for Dental, select "Dental
Who is: (optional)	Complete"
Accepting New Patients ?	-Does not need to be "Accepting new
Able to serve as Primary Care Physician (PCP)	Patients" or "Able to serve as a "Primary
Show more options	Care Physician"
Search	